Memorial Hermann Awarded the ‘Oscar’ of Patient Safety & Quality

The National Quality Forum (NQF) and The Joint Commission have named Memorial Hermann the 2012 recipient of the John M. Eisenberg Patient Safety and Quality Award at the National Level. Memorial Hermann is the first Texas hospital system ever recognized with the Eisenberg Award.

The honor acknowledges Memorial Hermann and its affiliated physicians for their High Reliability Organization journey from Board to Bedside initiative. Memorial Hermann’s innovative approach has focused on providing compassionate, operationally and financially efficient care by hardwiring high-reliability behaviors, evidence-based care and harm prevention among leadership and employees Systemwide.

“This award is a great honor for Memorial Hermann, our medical staff and employees, and represents the pinnacle recognition when it comes to patient safety and quality,” says Dan Wolterman, President and CEO. “When we embarked on our journey to become a High Reliability Organization, we didn’t do it to win awards. We did it in the best interests of our patients and their families. This recognition by the National Quality Forum and The Joint Commission validates our journey and provides the impetus to keep working towards the achievable goal of zero harm – such as hospital acquired infections – to our patients while in our care.”

Congratulations to our medical staff and employees for their hard work and dedication on our journey to become a High Reliability Organization.

Learn more.